

CASPER'S DOG POO PATROL

347 W. Jefferson St.
Arcola, IL 61910

Casper's Dog Poo Patrol Agreement

We Agree To Provide:

1. Casper's will provide you with 100% satisfaction or your money back. If you have any concerns, you must notify us within the first 24 hrs. after we provide the service.
2. We will bag your dog's waste into Eco-friendly poop bags and place into pre-determined containers, discussed at our first meeting.
3. Casper's is Licensed, Bonded, and Insured for everyone's protection.
4. On days of heavy rain / snow, we will need to reschedule your service day.
5. We will leave you a notice of the date and time we were there and when the service was completed.
6. We Sanitize all our equipment after each visit with TRIFECTANT to avoid cross-contamination between yards / dogs. TRIFECTANT is known to kill the Parvo virus among many other things.

You Agree To Provide:

1. You agree to pay on the day of each service, you may pay in advance. If you pay with a check, any NSF fees will be \$30.00, as this will be what our bank will charge us.
2. You agree to have the service area accessible to us on every service day; meaning no locked gates, etc. If we cannot gain access, you will still be charged.
3. We require an updated contact information in case there is ever an emergency at your home.
4. If your dog(s) uses your flower bed for their favorite potty place, and because we are not landscapers, or gardeners, we normally will not clean them out. If this is very important to you, we will ask you to sign a release of a damage waiver at the first meeting. Because of the extra time it will take, and the extra care, there will be an extra agreed-upon cost.
5. Our first meeting, you will show exactly where the location is you want the poo removed, and where you want the Eco-friendly bags disposed of each time.
6. At the time of every scheduled service, please make arrangements so the dog(s) will not be allowed any access to that area, or any access to us. We are not responsible for any animals' well-being; directly or indirectly.

Name: _____ Phone/Cell _____

Address: _____

Company: _____ Date: _____

Emergency Contact: _____